

“I always come away from a tour with an ‘upbeat’ feeling. It’s a form of positive therapy for me.”

— Tribute volunteer

Tribute Center volunteers educate the public about the impact of September 11th and strive to inspire visitors to return to their community with greater empathy to build better understanding among people. Volunteers are downtown residents, survivors, people that worked at the recovery site and family members that lost loved ones.



RESIDENTS share their dedication to rebuilding their community.

TO LEARN MORE ABOUT VOLUNTEERING:

Email: volunteer@tributewtc.org

Phone: 212.422.3520 ext. 112.

Learn more about the program online and get an application www.tributewtc.org/walktours/meet.php

Tribute WTC Visitor Center

120 Liberty Street • NY, NY 10006
1-866-737-1184 • visitorservices@tributewtc.org



HOURS OF OPERATION

Monday: 10AM—6PM

Tuesday: 12PM—6PM

Wednesday—Saturday: 10AM—6PM

Sunday: 12PM—5PM

(Last patrons admitted 1/2 hour before closing)

\$10 Adult admission



TRAVEL DIRECTIONS

A, C trains to **Chambers Street**

E train to **World Trade Center**

2, 3, 4, 5, J, M and **Z** trains to **Fulton Street**.

1, R and **W** trains to **Rector Street**.

NJ PATH trains to **World Trade Center Station**

The Tribute Center is ADA Compliant.

Tribute WTC Visitor Center is a project of the September 11th Families’ Association, a 501(C)3 non-profit corporation. All proceeds and donations benefit the operation of the Tribute Center and educational programming.



This program is supported, in part, by public funds from the New York City Department of Cultural Affairs.

www.tributewtc.org

Tribute WTC Visitor Center Volunteer Program



HONORING SEPTEMBER 11th



“I love being a part of living history as I share my September 11th story... Looking into the eyes of people from all over the world who want to learn is the most rewarding part.”

— Tribute volunteer

www.tributewtc.org



SURVIVORS share their World Trade Center experiences.

Meet visitors from around the world

Lead meaningful conversations and tours

Share your 9/11 experiences,
a history valued by visitors

The Tribute WTC Visitor Center offers “Person to Person History,” linking visitors who want to understand and appreciate the historic events of September 11th with those that experienced them. Since 2006, museum exhibits, volunteer-led walking tours and public programs have educated over a million visitors.

“I’ve realized that we in NY don’t ‘own’ September 11th. I learned that from visitors all over the world. I will never feel alone in my feelings about the attack again. This has been a revelation and a great gift to me.”

— Tribute volunteer

Connect with the World through Volunteering

WALKING TOUR GUIDES

- Lead or support walking tours around the World Trade Center site
- Share factual 9/11 information and personal experiences

GALLERY GUIDES

- Informally interact with visitors in the galleries, sharing personal experiences and historic context

ADMINISTRATIVE VOLUNTEERS

- Assist in documentation of visitor comments and other related office jobs

“I used to think that September 11th was only about death and destruction. The Tribute Center has been instrumental in awakening compassion, resilience and team spirit.”

— Tribute volunteer



RECOVERY WORKERS AND VOLUNTEER WORKERS chronicle their work at the recovery site.



FAMILY MEMBERS convey messages of remembrance.

“I love hearing other volunteers’ stories as I share mine. Together, we remain part of the larger September 11th community and so we make sure others ‘never forget’ that day and what it meant in our lives, the lives of our beloved city, and to the world.”

— Tribute volunteer

TRAINING AND COMMITMENT

- One training weekend (Friday evening and Saturday)
- Individual one-on-one training on how to tell your story
- Comprehensive training materials
- Enrichment and social activities
- 3 – 8 volunteer hours per month